

CEYG End-of-Manufacturing Notice

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Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On 15th December 2020, GE Grid Solutions announced that manufacture and sale of **CEYG relays** including all models, configurations, mods and accessories would be discontinued.

On 10th May 2021, the product variants available for last-time buy were clarified as shown in the table below.

Last-Time Buy Window

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be routed to GE prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
CEYG Order codes: CEYG51/53 All others	1st November 2021 Order book closed	D60 or P443 relays

Visit our website at <http://www.gegridsolutions.com/multilin/selector/> for more information about alternative products.

Support

GE's warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order dates elapse, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>